



Capability Statement

Your trusted painting professionals



We are
your reliable,
efficient & trusted
painting professionals.

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OUR QUALITY IS YOUR PRIORITY

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What We Offer

With strong aesthetic sensibilities, we maintain a flexible approach and often provide several strategies in order to meet each client's needs and provide satisfaction. Tollstar Painting Professionals offers a full spectrum of professional services.

About Us



Marco Tolli, the founder of Tollstar Painting Professionals, has a rich heritage in the world of painting. Growing up in a family of painters, Marco's journey began in 1995 at the age of 15 when he embarked on his apprenticeship with one of Melbourne's esteemed painting companies, Mattioli Bros. With an impressive span of 24 years, Marco has honed his skills, overseeing significant projects such as the repaint of Melbourne Government House and managing painting maintenance for the Victorian police.

provide exceptional service at a highly competitive price. Recognizing the prevalent issue of unreliable contractors in the industry, Tollstar remains unwavering in its commitment to treating others with utmost respect. The company takes immense pride in upholding a strong foundation of integrity, setting itself apart from the rest.

Marco Tolli

Marco Tolli, **Director**

Tollstar Painting Professionals was established with a clear vision: to



Where
art meets
impeccable
quality, painting
your space
with masterful
precision.



Our Services

Why Choose Tollstar, Your Painting Professionals

At Tollstar Painting Professionals, we take great pride in offering a comprehensive range of services to cater to your painting needs. Our team consists of fully qualified, licensed, insured, and experienced painters who bring their expertise and craftsmanship to every project. With their meticulous attention to detail and commitment to delivering exceptional results, you can trust that your painting project is in capable hands.

Fully Qualified, licensed, insured & experienced painters

To ensure the highest level of professionalism and quality, all our projects are managed and overseen by a QBCC licensed supervisor. This ensures that every aspect of the job is executed with precision and adheres to industry standards. We understand the importance of clear and direct communication, which is why we prioritize fast quote and call back times. Our aim is to make the process as seamless as possible for you, from the initial consultation to the completion of the project.

Projects are managed and overseen by a QBCC licensed supervisor

In addition to our top-notch service, we value the cleanliness and respect for your premises. Our team takes extra care to treat your home, business, or property with the utmost respect throughout the painting process. We believe in leaving no trace behind, which is why we provide a full clean-up service and ensure the removal of all rubbish once the job is finished. With Tollstar Painting Professionals, you can expect a



**Clear and direct
Communication,
Fast quote and
Call back times**



**Full clean up
And removal
Of rubbish at
The end of
The job**



**Respect is always
Given to you, your
Home, business
or property**

The process from **Quote** through to **Completion.**



RECEIVE A FREE QUOTE

Once the free quote is received, book in a start date and secure the job with a 25% deposit. In the following 2 weeks we will discuss with you details such as colour consultation



PRE PROJECT PROCEDURES

Before the start date we will paint some test patches to ensure you are content with your colour selection.



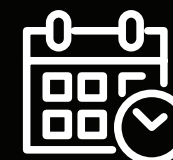
DELIVERY AND COMPLETION

Your production manager will keep you updated about the progress of the job. If there are any pressing concerns, they can be managed immediately. At the end of the job our staff will take you around the job for a final quality check, ensuring you're satisfied before asking for final payment.

Tollstar Painting Professionals are your number one painting service, servicing communities across the globe! We pride ourselves on the service we provide.



RECEIVE A FREE QUOTE



BOOK IN A START DATE



SECURE THE JOB WITH 25% DEPOSIT



DISCUSS THE DETAILS



TEST PATCHES TO BE PAINTED



JOB WILL COMMENCE



REGULAR UPDATES



QUALITY CHECK AND APPROVAL



HAPPY CUSTOMER GOOGLE REVIEW

Insurance

- We maintain a \$20,000,000 public liability insurance policy on all people working on your home. With safety in mind, we will do everything we can to avoid any injuries on the job site. However, accidents can happen. In the event of anything being broken during the process of the job or any injuries that may occur, you don't need to worry about losing any sleep. Our insurance policy will cover any accidents that arise.
- Archer Insurance Corp: Policy No - SBP1146809

License

- We are fully licensed, and a QBCC Licenced supervisor will oversee all work.
- QBCC No: 15070036

Warranty

- A comprehensive two-year warranty covers all of our work. If any areas on your home are not taken care of properly, you can be sure problems will
- show up in the first two years. We stand by our work and will come out to fix up any problem areas that you may find.
- We warranty quality work. That means we require a full power wash, all of the necessary prep work, and quality materials for us to back up the work. If any corners are cut, you may save money in the short run, but we cannot guarantee that the job will last.
- You can expect your two-year warranty paint job to last anywhere from 5-7 years.
- 2 Coats: Some customers would like a paint job that lasts longer than 5-7 years. If that is you, we recommend doing two coats to give you extra protection around your home. If you would like a quote for two coats, you can expect that to last 7-10 years for 30% more of the cost. impeccable results, all while knowing that your space will be treated with the care and consideration it deserves.

Our Guarantee

We promise to maintain thorough communication throughout your painting process. This includes everything from scheduling your quote, to choosing your colours and setting up your start date, to keeping you updated before and throughout the job.

We promise to keep your quality, our focus. A detailed written agreement will outline the quality of products and prep work that will be included in the painting of your home. We promise to honour those agreements, to fulfil all of the prep work, and to use the quality materials that you choose. We stand by our work!

We promise to keep the job site clean. This includes using drop sheets around the home, masking off the house correctly, and cleaning up at the end of the day. Any drips or messes will be cleaned up before completion of the job.

We promise to leave you satisfied at the end of the job. A final walk around will be done before collecting a final payment to ensure your satisfaction with the work done on your home.

Your Trusted Painting Professionals

QBCC: 15070036

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